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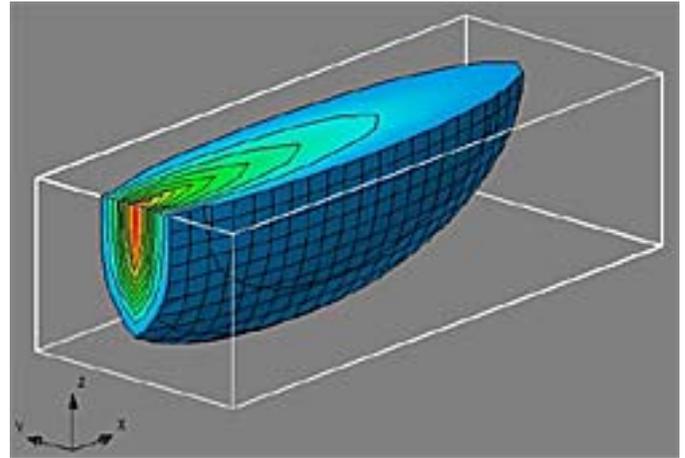
Engineer Research and  
Development Center

# Groundwater Modeling Technical Support Center

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## Description

The U.S. Army Groundwater Modeling Technical Support Center (GMTSC) was established in 1995 to distribute and provide technical support and training for the Department of Defense Groundwater Modeling System (GMS), a comprehensive software package that provides tools for groundwater simulation to help expedite environmental cleanup. The initial efforts of the technical support center were to distribute and publicize the availability of the GMS software, which was a new product at time. As GMS became more widely known and used, the focus of the GMTSC shifted more to providing training and technical support in the use and application of tools found in GMS to specific groundwater modeling issues.



Groundwater Modeling System Version 4.0

## Capabilities

A GMS Web site has provided thousands of users with downloads for software tools, answers to technical questions, and other technical support contact information. Currently, the GMTSC provides support to more than 1,200 GMS users. It fields approximately 1,000 calls per year for software installation, operation, and other technical support issues. More than 20 different GMS training classes and courses have been held at various locations since the GMTSC was formed. The GMTSC is supported by the Coastal and Hydraulics Laboratory's multidisciplinary technical staff.

## Benefits

State-of-the-art modeling can save vast amounts of money, as can a system to help ensure that proper remedial actions are carried out. The GMTSC helps improve the productivity of researchers, engineers, scientists, and others interested in GMS. The technical expertise made available by the support center has led to more efficient remediation projects.

## Point of Contact

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