



**US Army Corps  
of Engineers®**

Engineer Research and  
Development Center

# Corps of Engineers Enterprise Infrastructure Services (CEEIS)

## **Purpose**

The Corps of Engineers Enterprise Infrastructure Services (CEEIS) provides the Corps' primary information technology (IT) asset. This asset consists of world-class corporate data processing and global networking, enabling the Corps' command and control, scientific and engineering missions, programs, and business processes. Functionality and capability are provided 24 hours a day 365 days a year in a manner that remains robust and viable, meeting customer performance expectations while maintaining a secure and cost-conscious culture. With 39,906 users, CEEIS serves the Corps' \$19.78 billion enterprise from the Program Manager's Office and Central Processing Center located at the Information Technology Laboratory, ERDC, in Vicksburg, MS, and the Western Processing Center located at the Northwestern Division, Portland District, in Portland, OR.

## **Specifications**

Network operations include the following:

- Two Corporate Processing Centers.
- Global networking.
- Security operations.
- Electronic mail.
- 24x365 Helpdesk.
- 39,906 users.
- Customer satisfaction rating of 89 percent (excellent + highly satisfied).
- 150 firewalls.
- 87 Intrusion Detection Systems.
- 9-Layer Security Model.
- 428,000 E-mails delivered per day.
- 269 servers.
- 398 databases.
- Over 3 million Corps of Engineers Financial Management System (CEFMS) transactions/day.
- 67 Terabytes of disk storage.
- Over 8,000 support requests/year.
- Proactive monitoring of over 1,500 elements.

## **Benefits**

As the Corps information systems and network communications infrastructure provider, CEEIS performs the following functions:

- Facilitates Corps-wide data administration and secured information exchange.
- Provides the necessary worldwide automation and communications environment for the development, deployment, operation, and maintenance of corporate resources and legacy systems.
- Provides a customer service hot line for reporting, recording, and resolving customer problems, 24 hours per day, 365 days per year.
- Provides enhanced productivity and quality products.

**Point of Contact**

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